



Government Data Change Agent Project results:

PERFORMANCE MEASUREMENT DASHBOARDS: CITY OF ISSAQUAH

Public Works Operations:

The Public Works Operations dashboard shows performance measurement metrics for project completion and budget activity. It includes budget and expenditure comparisons from fund to activity level, hours and units planned and used for projects, and average time to complete work requests over time. These measures connect the department's financial health with the efficiency work processing.

Department of Development Services:

The Development Services dashboard shows performance criteria for handling building, site work and land use permits for a rapidly growing city. It includes revenue trends and projections, average approval and issue times and the number of inspections completed per inspector. Staff can use this dashboard analyze permit requests processing down to the permit sub-type level.

DASHBOARD FEATURES: CONSTRUCTION AND DATABASE CONNECTIVITY

Live Connectivity:

This dashboard connects to a database platform called Sequel Server, or SQL, which several Issaquah departments use to collect and store data on their operations. Relying more on data collection in recent years, these two dashboards use information from the live database. Using Excel as a reporting platform, we used tables and Pivot Charts to show data trends that are fed directly from department data. Just open Excel and click refresh to show the latest information!



