ACD Tiered Enforcement Response Matrix: The purpose of the ACD Tiered Enforcement Response Matrix (C-TERM) is to establish a priority inspection scheduling system for City of Austin code enforcement and nuisance abatement services assessed by the level of risk and complexity of work to be performed. The C-TERM is a progressive scale of enforcement ranging from basic enforcement that is achieved typically through education and non-judicial voluntary compliance to complex enforcement that typically require forced compliance through quasi-judicial enforcement methods.

**PRIORITY 1**
Imminent Danger/Life-Safety  
*Response Time: 1 hour*  
*Compliance Period: TBD*
- EOC Activated/Natural Disaster
- Emergency Repairs
- Structural Failures
- Evacuation/Displacements

**PRIORITY 2**
High-Risk Hazards/Time Sensitive  
*Response Time: 24 hours*  
*Compliance Period: TBD*
- Special Events, Temporary Structures, Over Occupancy and Blocked Egress
- Open/Inaccessible Dangerous Buildings & Pools
- Potential Dangerous Nuisances
- Occupied Substandard Conditions w/ reported Gas, Electrical, Plumbing and Structural Failures
- Short-Term Necessities

**PRIORITY 3**
Land Uses/Structural  
*Response Time: 3 Working Days*  
*Compliance Period: TBD*
- Change of Use/CD
- Site Plan Violation
- Prohibited Use
- Substandard Structural Conditions
- Noncompliance: Expired/Work without or No Final Permit
- Conditional Overlay/Adopted Neighborhood Plan

**PRIORITY 4**
Property Maintenance/Use  
*Response: 4 Working Days*  
*Compliance Period: TBD*
- Home Occupations
- Setback Violations
- Function/Screening
- Parking/Storage/Imperious Cover
- Hovering/Infestations
- Lodging Establishments/Licensing Inspections

**PRIORITY 5**
Other Abatement  
*Response: 5 Working Days*  
*Compliance Period: TBD*
- High weeds/Tall Grass
- Standing Water
- Fresh/Flimsy/Legal Dumping
- Dead Flying
- Illegal Signs/Billboards
- Universal/Demolition Recycling
- Carts at Curb