

# Excerpt from Dupont, WA Utilities Web page - Initiation of Water Utility Account with links to Resolution, and Application Forms

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- [Auto Withdrawal Explanation Letter](#)
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- [Water Utility Rental Authorization Form](#)
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The City of DuPont now accepts VISA, MasterCard, and Discover Card solely for utility payments. Credit card payments can only be made in person at City Hall.

## INITIATION OF WATER UTILITY ACCOUNTS

Recently, the Federal Trade Commission mandated that all utilities adopt "Red Flag Rules", an identity theft prevention program.

For all new water utility accounts in the City of DuPont, [Resolution # 09-368](#), effective May 1, 2009, requires certain identifying information that may be used alone or in conjunction with any other information to identify a specific person. This can include name, address, telephone number, driver's license number, social security number or taxpayer identification number or government passport number.

Resolution # 09-368 also requires a copy of the rental agreement from the prospective renter, homeowner or Management Company, or in lieu of a rental agreement, a letter from the property owner granting authorization for renter to apply for utilities can be accepted ([Utility Rental Authorization Form](#)). The letter shall include contact information for the owner for verification of information purposes.

After we receive the Rental Authorization, please have the new renter contact the utility billing department at 253.912.5210, to set up their utility account. In lieu of calling Utility Billing, they can fax a completed [Utility Application form](#) to 253.964.3554, or mail it to: City of DuPont, Attn: Utility Billing, 1700 Civic Drive, DuPont, WA 98327.

Renters, and homeowner or Management Company, need to contact Utility Billing at 253.912.5210 when the renter moves out and terminates their contract.

For service changes or questions concerning billing, contact the water/stormwater Utility Billing department within City Hall at (253) 912-5210 or City Hall's main line at (253) 964-8121.

The **SEWER** service in the City of DuPont is provided by Pierce County Sewer. Their number is (253) 798-4020.

<http://www.ci.dupont.wa.us/finance-department/utilities.html> 8/3/09