



2021 Remote Work Survey

The City desires to provide opportunities for regular, ongoing remote work in the future. To learn more we are seeking your feedback on some critical elements of remote work.

This survey is for all employees, whether you are currently working remotely or not.

The information you provide is anonymous.

The survey should take 10-15 minutes to complete. We appreciate you taking the time to share your thoughts with us.

Please complete the survey by the close of business on Friday, May 21st.



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*** Have you been working remotely (either fully or partially) during the COVID-19 pandemic?**

Yes

No



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* What do you feel are the greatest benefits derived from remote work?

Select *all* that apply.

- Increased productivity
- Commute time saved
- Flexibility in work hours
- More time for focused work
- Environmental benefits associated with fewer cars commuting
- Other (please specify)

- None of the above

Do you have any suggestions/ideas that would improve the remote work experience for you?

* What are the biggest challenges you face working from home?

Select *all* that apply.

- Technology/equipment/connectivity/access issues.
- Lacking proper ergonomic workspace set-up.
- Insufficient or non-private workspace.
- Communication with co-workers.
- Communication with your supervisor.
- Other (please specify)

- None of the above

* If working remotely, how happy are you with your remote work experience?

Not at all

Slightly

Moderately

Very

Extremely



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As someone who has not worked remotely this past year, how has communication and interaction been with your co-workers/other staff who have been working remotely? Have there been any challenges? Any advantages to your work/the work of your team/the organization?



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* In your opinion, does your job, as it is currently structured, lend itself to ongoing remote work?

Yes

No



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* When City facilities reopen and staff are asked to return their regular worksite, would you be interested in working remotely? If yes, how often?

- Yes, occasionally.
- Yes, 1 day/week.
- Yes, up to 2 days/week.
- Yes, up to 3 days/week.
- Yes, up to 4 days/week.
- Yes, up to full-time (5 days a week).
- No, I would prefer to work at a City facility.

While the City may not be able to provide City-issued equipment or other resources to all remote workers, what equipment, resources, or tools would make remote work more efficient and productive for you?

If you are working remotely a majority of the time, but are required to share a workspace when you come to a City work location, what could be done to make sharing a workspace better for you?





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Regardless of whether you have or would like to work remotely, what can be done to improve the communication and information flow between employees in a remote work environment?

* Over the past year with a large portion of our workforce working remotely, what communication methods have you relied on most to communicate and connect with coworkers?

Rank order based on your utilization: 1 = most utilized, 5= least utilized.

 Video call (Zoom, Skype, etc.)
 Email
 Text message
 Phone call
 In-person conversation

What do you think the challenges will be for the City if some staff continue to work remotely?

Any other comments or thoughts?

* What Department/Division/Office do you work in?

- Administrative Services
- City Manager, City Attorney, City Clerk, Code Enforcement and Customer Response, Human Resources
- Planning and Community Development
- Public Works
- Recreation, Cultural and Community Services
- I prefer not to share my Department

