



IT Manager ***Klickitat County, Washington*** ***Starting Salary \$61,568 to \$73,507 DOQ*** ***Open Until Filled (1st Review after May 29, 2018)***

The Department

The Klickitat County Information Technology (IT) and Budget Department provides technical support to County departments for a broad range of technology resources. The primary focus is on providing a solid, reliable infrastructure for the numerous computer applications utilized throughout the County including the County's phone system.



County's Pioneer Center in White Salmon.

The IT Director splits his time between budget duties and overseeing IT projects. The IT Manager handles the scheduling of daily operations; project management for the acquisition, implementation and training of new/upgraded systems; and assists with the daily operations as needed. The IT Manager assists the IT Director in communications with departments on their technology needs for daily operations as well as for planning future projects.

Although Klickitat County is small in population, the IT staff provides the same IT services and support to many of the

same programs as large counties in the State.

The Board of County Commissioners have recognized the need for quality, technology resources for departments to effectively and efficiently serve their customers – the public. This includes the need for proper training of IT staff and users to stay current with the ever changing world of technology.

Funding for IT and other County services is much higher than similar sized counties due to a private-public partnership with Republic Services which accounts for a fifth of the County's revenues each year. The property tax base is also larger than most small counties due to a number of windmill farms and a gas powered energy plant.



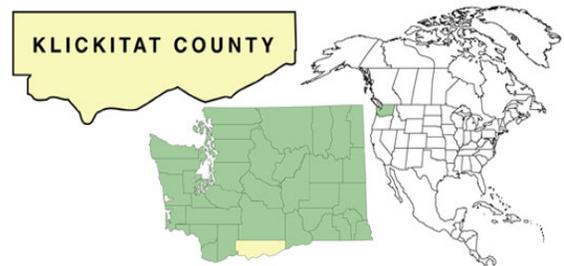
The IT team consists of the Manager, a system administrator and a network engineer. A helpdesk technician position is currently unbudgeted pending further review of the IT staffing needs with input

from the new IT Manager. The IT Team works together regardless of title to meet user daily support needs and complete projects timely.

Accomplishments of the past few years include: consolidation of physical servers using virtual machines; Cisco managed switches; Mitel VOIP phone system; Google G Suite for email, calendaring, file storage, etc.; antivirus program; backup appliances with cloud backup and recovery; various security improvements; and many other projects.

For the coming years, IT will be involved in a number of upgrades or replacements to the major, multiple department systems including the financial system,

property tax system, and law enforcement records system. Network infrastructure will continue to evolve with continued migration of servers to a virtual environment. Security will continue to be a main focus. The County has begun plans for a new annex building to consolidate the older annex buildings in Goldendale which will include a new data center and office space for IT staff.



The Ideal Candidate

The ideal candidate will have experience in managing the delivery of technology services with a keen focus on customer service in a public sector setting with a Microsoft Windows environment.

This individual will possess political awareness and have demonstrated success working effectively with elected officials and department heads; vendors; and users in technology planning, implementation, training and ongoing support.

The individual will be able to prioritize and deliver services in a constantly changing environment while keeping an eye on future developments and opportunities of the IT world.

The successful candidate shall meet or exceed the expectations outlined in the job description for the position. A copy is available online at www.klickitatcounty.org/Jobs.aspx or by emailing HR@klickitatcounty.org or by calling (509) 773-7171.

Minimum Qualifications

Bachelor's degree in business or public administration, information systems, computer science, or related field. Masters Degree desirable.

Four (4) years experience in information systems implementation and administration and providing excellent customer service and three (3) years supervisory experience.

Compensation and Benefits

Compensation

The manager position falls under the County's compensation plan where positions are grouped into ranges according to similar levels of skills, duties and experience requirements. Each range has ten steps that are 3% apart through which employees progress based on time in the position and satisfactory work as evaluated annually by the employee's supervisor. This is an exempt position not eligible for overtime.

Benefits

Klickitat County provides a wide array of benefits for employees including:

- Vacation Leave (12-24 days per year depending on length of service)
- Sick Leave (earned at 8-hours per month)
- Holidays – 10 fixed + 1 floating day
- Insurance: medical, dental, vision and life insurances – County pays employee's portion 100% and a large portion of dependent costs (see www.klickitatcounty.org/DocumentCenter/View/4190/2018-PEBB-Selection-Sheets for a listing of costs and options)
- Defined retirement plan through the Washington Department of Retirement Systems known as State Public Employees Retirement System (PERS)
- Deferred compensation plans
- Social Security

Go to www.klickitatcounty.org/608/Employee-Information for a more detailed listing of benefits.

Other Incentives

Klickitat County provides a number of other incentives or benefits including:

- No State income tax
- Lowest sales tax rate in Washington State (7% unincorporated, 7.5% cities)
- Flexible work hours (as authorized by Board of County Commissioners)
- No parking fees and plenty of parking within short walking distances
- No traffic jams (only one traffic light in whole County)
- Lower costs of housing and living (compare Klickitat County to your location at <https://www.census.gov/quickfacts/fact/table/US/PST120217> or use your own favorite online comparison tool.)
- County leadership that recognizes the value of balancing work and life

The County

As a gateway to the scenic Columbia River Gorge, the Cascade Mountains, the Gifford-Pinchot National Forest, and the Mount Adams Recreation area, Klickitat County is a popular destination for outdoor recreationists from across North America. Add in the many cultural activities, such as the Maryhill Museum of Art, Stonehenge and world class



entertainment in the outdoor concerts of the Maryhill Winery and you'll realize that Klickitat County offers a backroad adventure with a taste of rural America.



Fishing, hunting, whitewater rafting, windsurfing, hiking, biking, horseback riding, cross country skiing, snowmobiling, berry and mushroom picking, and scenic

tours provide outdoor recreation opportunities to thousands of travelers and business visitors to the Columbia River Gorge and the Cascade Mountains.

Visitors find Klickitat County's canyons and vistas, evergreen forests, scenic waterfalls, wildflowers, berry fields, wineries, microbreweries, ranchlands, sage-covered hillsides, river rapids, hiking and biking trails, deer, turkey, elk, salmon, steelhead,



rodeos, festivals, and for those who seek it, seclusion, among the best in the U.S. The moderate climate makes Klickitat County a year-round outdoor recreation destination.



On its southern edge, the Columbia River provides a variety of outdoor recreation opportunities.

Visitors may even follow in the footsteps of Lewis and Clark, who, on their 1805 Corp of Discovery expedition to the Pacific Ocean,

camped at the mouth of the White Salmon River.

For more information about Klickitat County, check out the following sites:

Mt. Adams Chamber of Commerce	www.mtadamschamber.com
Greater Goldendale Area Chamber of Commerce	www.goldendalechamber.org
City of Bingen	www.bingenwashington.org
City of Goldendale	www.ci.goldendale.wa.us
City of White Salmon	www.ci.white-salmon.wa.us
Klickitat County Government	www.klickitatcounty.org

How to Apply

Interested candidates must submit a completed Klickitat County employment application form and cover letter showing an interest and qualifications for the position. Resumes may be submitted but not in lieu of an application form. Application forms may be obtained on-line at <http://www.klickitatcounty.org/Jobs.aspx> or by emailing HR@klickitatcounty.org or by calling Human Resources at (509) 773-7171.

Mail or fax application materials to:
Klickitat County HR
205 S Columbus Room 102
Goldendale WA 98620

Fax: (509) 773-5139

Application materials must be received by close of business on **May 29, 2018** to be considered under the 1st review.

EQUAL EMPLOYMENT OPPORTUNITY: Klickitat County will consider all qualified applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, sexual orientation, or any other legally protected status.